

*Abstract The Label*

# RETURNS FORM

RETURN TO: ABSTRACT THE LABEL LTD, PO BOX 220, HUDDERSFIELD, WEST YORKSHIRE, HD8 1FN

1) TOO BIG      2) TOO SMALL      3) DIDN'T SUIT ME      4) CHANGED MY MIND      5) QUALITY ISSUES

PRODUCT NAME & SIZE	QUANTITY	RETURN CODE

**NAME:**

**ORDER NUMBER:**

## TERMS & CONDITIONS

We do not cover any return postage or customs charges.

UK based customers have 28 days from the date of delivery to return items to us for a full refund, these customers are held responsible for purchasing their own returns label.

International based customers have 30 days from the date of delivery to return items to us for a full refund, these customers are held responsible for purchasing their own returns label and filling out any applicable customs declarations correctly.

Ensure to use a tracked service when returning, keep your postage receipt with reference number until a refund has been processed. We cannot be held responsible for any lost parcels.

Item(s) must be unworn with both tags and ribbon still attached, free of any marks or odour. Item(s) must not have any rips, tears, pulls or breaks in the material. If items do show signs of wear upon inspection or a fraudulent return is suspected, a refund will not be processed and the item will be returned to the customer.

Faulty items MUST be reported to us within 2 days of delivery - if you choose to wear the item(s) and/or remove tags, this item will therefore be non-returnable. However, if your item is unworn and in original condition, you will be allocated the full returns time period as stated above.

Due to logistical issues, we do not currently offer exchanges. Please return as normal and place a new order if you need to size up/down.